

# LORENZO HEGBERG

Game Developer

## ABOUT ME

I am a motivated and energetic Game Developer with robust problem-solving skills and a great understanding of programming in general, more so focussed on C#.

## PROFESSIONAL SKILLS

- C#
- Unity
- JavaScript
- Visual Studio
- OOP
- Agile Development
- Scrum
- GitHub

## PERSONAL SKILLS

- Flexible
- Hardworking
- Motivated
- Organised
- Team player
- Fast and eager learner
- Sense of humour

## HOW TO REACH ME

Phone:  
+40 767 363 142

Email:  
lorenzohegberg@hotmail.com

Linkedin:  
[www.linkedin.com/in/lhegberg/](http://www.linkedin.com/in/lhegberg/)

Portfolio:  
<https://www.lorenzohegberg.com>

## Work Experience

### Technical Support at Webhelp Enterprise

March 2021 to present

- Provide technical support for hardware & software bugs/defects on mobile platforms(Android).
- Used ticketing systems to manage and process support actions and requests.

### Customer Support at Orange Games(Azerion).

Jul. 2018 to Nov 2020

- Handle/Solve player's in-game issues such as system errors, bugs, report it to the developers, and provide (technical)solutions while doing so.
- Maintain a fair environment for players, using effective processes of monitoring unsportsmanlike behaviour.

### Lead Game Developer at Base Games

Feb. 2017 to Feb 2018

- Took lead of the dev team, holding daily standup meetings, maintaining an agile development process, and holding code reviews.
- Have weekly meetings with product owner(s), presenting prototypes, product progress, and process feedback.
- Created and maintained four projects(PC and Mobile platforms) from initial research and conceptual design through testing and implementation phases, while documenting progress.

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## Education

### Bachelor's degree for Game Development at Mediacollege Amsterdam

Aug. 2014 - Aug. 2018

- Studied multiple languages(C#, C++, HTML/CSS, JavaScript).
  - One year internship, running a game company with students.
  - One year exams, making a game(s) for at the time top three DJ's in NL(Don Diablo).
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